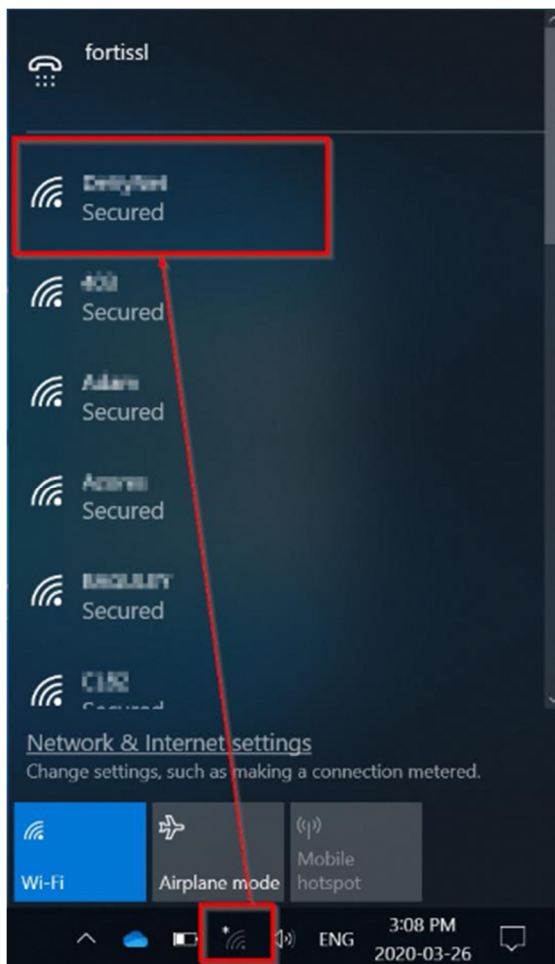


# Connect a TVDSB device to your home Wi-Fi network

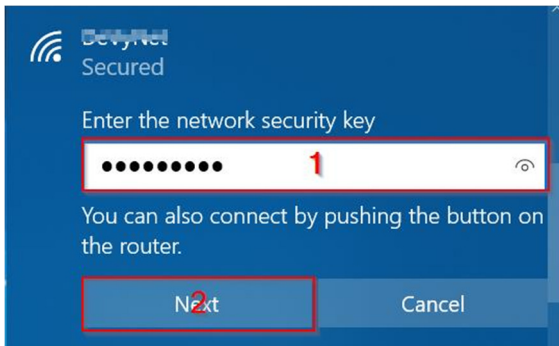
**Please Note: You must have logged into a TVDSB Windows laptop at a TVDSB site before taking the device home to use so that your user profile can be created. Please make sure you have logged into this device recently before taking the device home.**

## Windows Laptop

1. While logged into the device, click on the Wi-Fi icon in the System Tray. Then select your home Wi-Fi network from the list provided.

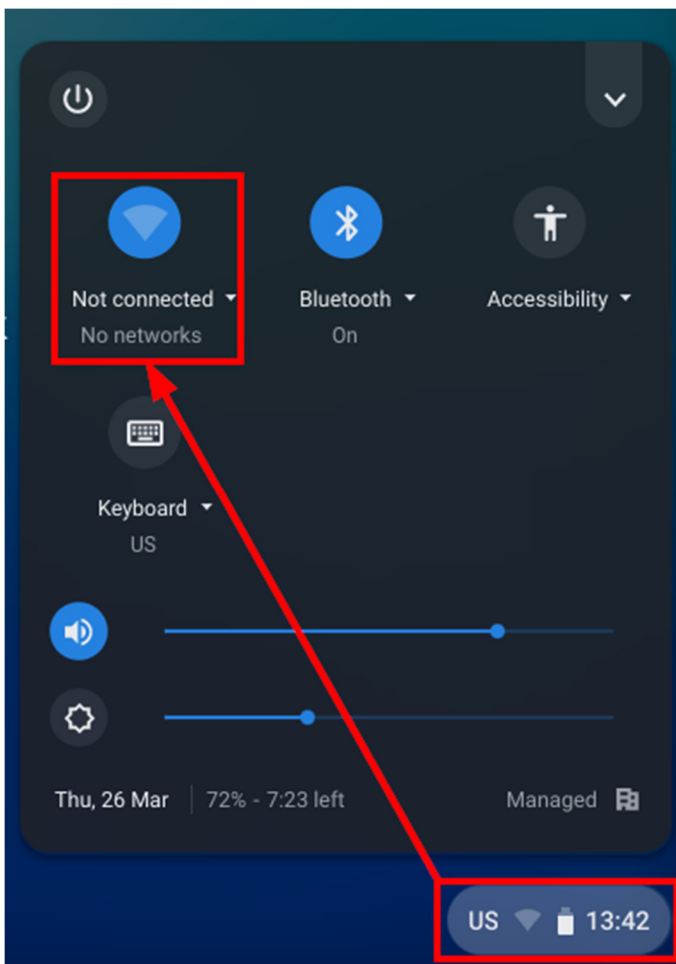


2. Enter your Network Password or Security Key. Then click on Next.



## Chromebook

1. From the login screen, click on the bottom right corner than the network icon.



2. Click on your Wi-Fi network from the list of available networks.
3. Enter your network password and click on connect.

✕

### Join Wi-Fi network

SSID

Security

PSK (WPA or RSN) ▾

Password

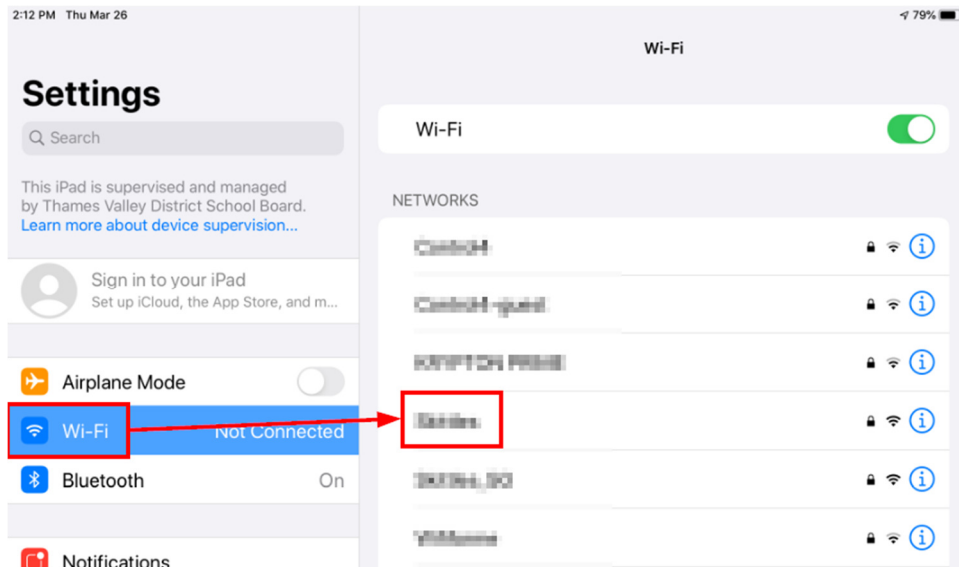
Allow other users of this device to use this network

iPad

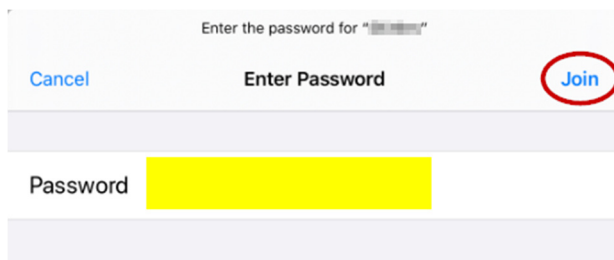
1. Click on the Settings icon.



2. Select Wi-Fi from the left-hand pane of the Settings window, then select your Wi-Fi network from the list on the right.



3. Enter your Wi-Fi password, and then click on Join.



## Troubleshooting

If you are experiencing issues with logging into your device or have software or hardware issues, please visit <https://www.tvdsb.ca/en/our-board/technology-and-software-support.aspx> for support information. Your LST or classroom teacher may be able to help as well.

If you are having issues connecting to your home Wi-Fi, you may wish to contact your ISP. Support numbers have been included for your convenience.

## ISP Support Numbers:

Bell - 844-310-7873

Rogers - 855-381-7839

Teksavvy - 877-779-1575

Start - 866-434-5888

Xplornet - 866-841-6001

Vmedia - 855-333-8269